



JACQUELINE J. WHITAKER
HUMAN RESOURCES DIRECTOR
FARM and FOREIGN AGRICULTURAL SERVICE AGENCY

Jackie Whitaker is the Human Resources Director for the Farm and Foreign Agricultural Services (FFAS) mission area. Using her experience in human capital and strategic planning, Jackie serves as the senior advisor and official for FFAS-wide human resources and human capital programs and management. She also functions as the primary overseer for all policies and regulations as set forth by the mission statement, the Department, Executive Orders, OPM, OMB, and other Federal agencies, ensuring a customer centric and results-oriented mission area. Jackie joins FFAS having served in several key Human Resources (HR) appointments in the Internal Revenue Service (IRS) for the past eight years.



She began her career in human resources over 25 years ago and has served in a variety of HR consulting and managerial positions throughout her career with a functional focus in staffing, recruitment and classification. While in college, Jackie was recruited by the Department of the Army (DA). Immediately upon commencement, her federal career was launched with DA in Kaiserslautern, West Germany where she successfully completed the Personnel Management Specialist Intern Program. After a three-year stint abroad, she served as a Personnel Management Specialist with generalist responsibilities and as the EEO Manager at the Department of Veteran Affairs Medical Center at Perry Point, MD.

In 1990, Health and Human Services promoted Jackie to the position of Human Resources Specialist at the National Institute for Drug Abuse Intramural Research Facility, NIH on the campus of Johns Hopkins University in Baltimore, MD. During her tenure, she recruited, coordinated VISAs and placed international scientists to conduct drug addiction research. In addition, she established the research facility's first Visiting Faculty Program and prepared grant proposals for the National Science Foundation to fund initiatives and outreach programs to recruit minority scientists.

Afterwards, Jackie relocated with her family to the Washington DC area. She accepted a position of Senior HR Specialist with the Department of Justice (DOJ). She served for nine years in positions ranging from Senior Advisor to Personnel Director. Some of her most noteworthy accomplishments at DOJ include piloting PeopleSoft's HR Processing and Staffing module, managing the

Tax Division's Restructuring Initiative and successfully placing over 280 displaced employees.

Jackie joined the IRS in 2001 in the midst of the agency's restructuring effort and served as the Director of Workforce Planning within Small Business Self Employed embedded Human Resources office. She led the first of many large scale-hiring efforts using a project management approach to recruit and train over 5000 Revenue Agents, Revenue Officers and Tax Compliance Officers across the US. In 2003, she joined the newly formed Human Capital Office with national scope and focus as the Director of Planning and Measures. She had program responsibility for Human Capital strategic planning, measures, development of the Division's Concept of Operations and a myriad of assignments with a customer centric focus. From hiring over 15,000 resources per year to delivering the first IRS Human Capital Strategic Plan, Jackie has made a tremendous impact on talent acquisition, executive leadership development and strategic planning and metrics with the IRS.

A native of High Point, NC, Jackie is a 1983 graduate of North Carolina State University and has completed some graduate work at Central Michigan University. She is a mother of two wonderful sons enrolled at the University of Michigan and the University of Maryland.